

# Mobility as a Service (MaaS)

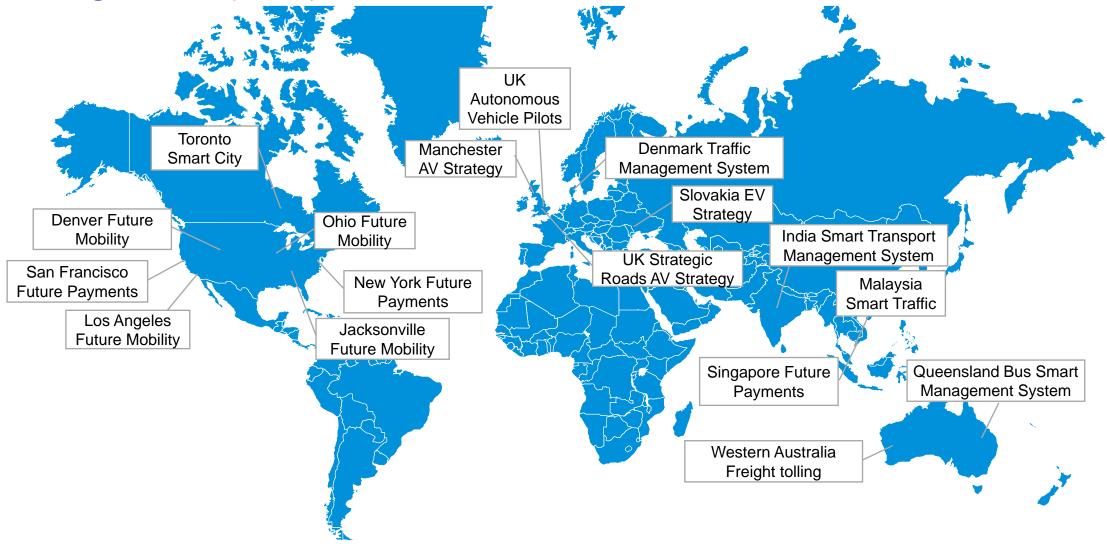
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Februar 2018

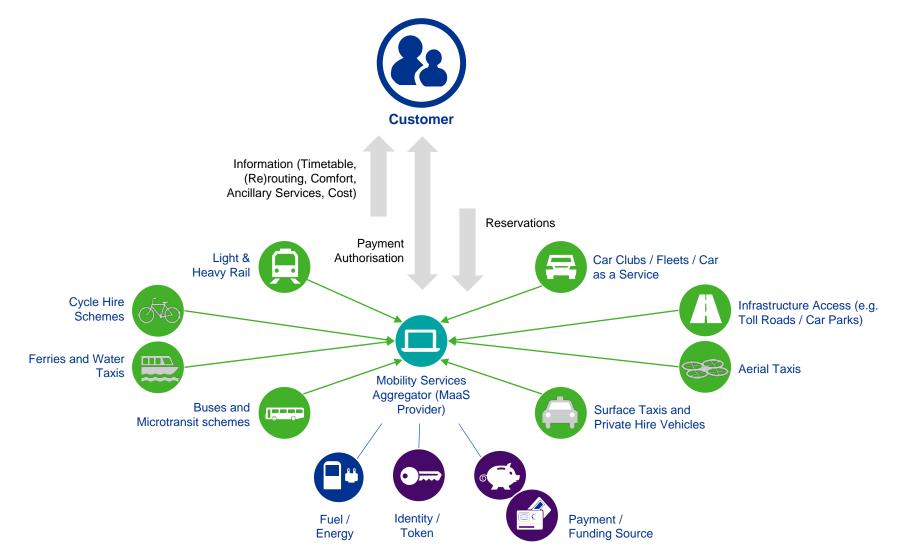


#### Pågående prosjekter





#### MaaS plattformer/tjenester

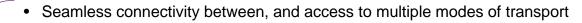




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#### Maas verdidrivere





- "Best value" transport, enabling customers to pay for services consumed
- Demand and Supply-responsive transport, ideally with delay/disruption support

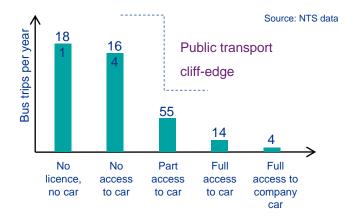
Direct revenue from product use commission and interest on credit balances

- Personalised mobility that better reflects preferences and travel criteria
- Ideally first to last-mile mobility





- Operators
- Ancillary revenue from commercialisation activities, including advertising
- Access to a wider market and ridership
- Potential ability to enter into innovative commercial arrangements with other participants to develop attract increased ridership
- Potential reduction in cost of sales though use of third-party payment platform
- Enhanced understanding of modal choice of travellers to support strategic planning
- Enhanced interconnectivity, enabling agglomeration benefits
- Potential ability to control and/or influence mobility choices to deliver policy objectives







## Målsetninger for mobilitets-økosystemer



Optimum customer experience



Resilient to delay and disruption



Optimisation of road space capacity



Active transport encouraged



Optimisation of mass transport capacity



Accessible to all demographic groups



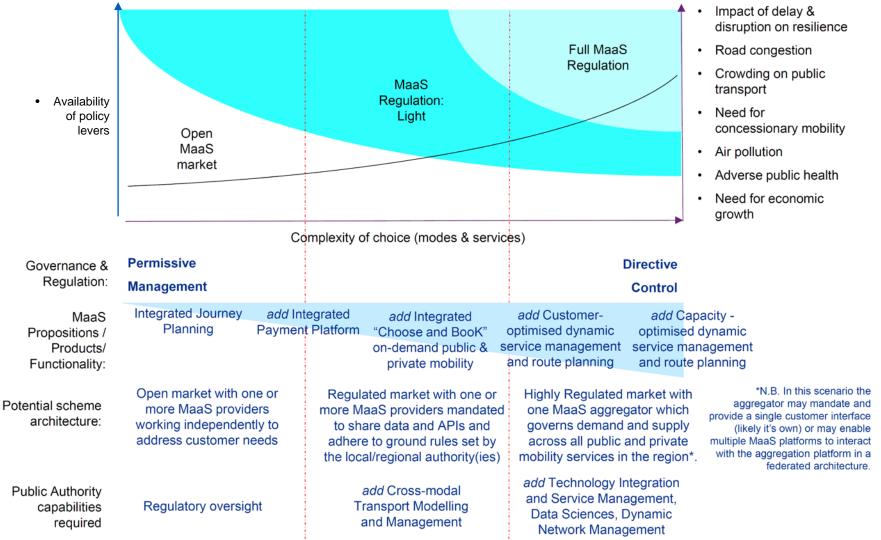
Good air quality



Economic growth and prosperity



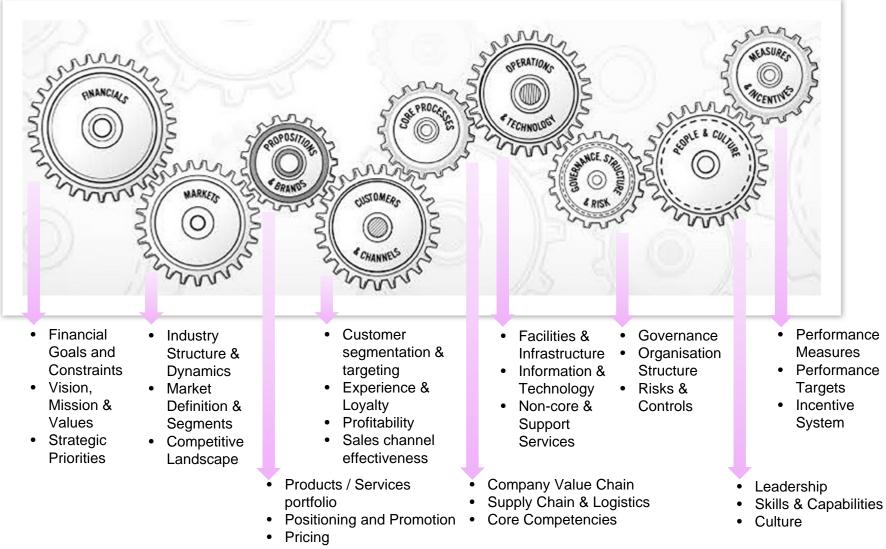
## MaaS tjenesteregulering





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## Forretningsmodellering: KPMGs verdidriverkonsept





## Utfordringer knyttet til driftsmodellene

- 1. Kontroll på drivere for å oppnå egne målsetninger
- 2. Kundeeierskap og mellomledd
- **3.** "Sunk cost" kan hindre fremdrift
- 4. Nødvendige investeringer for å kunne delta
- 5. Inntektsfordeling
- 6. Håndtering av dynamiske billettkostnader
- 7. Balanse og rettferdighet for bade kunder og operatører
- 8. Produktutvikling dynamikk og styring
- 9. Risiko og forpliktelser
- 10. Økonomisk styring



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#### Korte og langsiktige utsikter for MaaS

	Demand driver	Near term outlook for MaaS		Longer term outlook for MaaS	
ls	Socio-demographic	Bigger and older population with increased car ownership.		Greater sharing of assets leading to reduced car ownership (?). Increased personalisation and control.	
Transport Needs	Economic and labour market	Increased levels of self-employment, flexible contracts and multi-site working.	•	Potentially very large disruption to labour markets with continued increased flexibility in work and work location . Increased mobility needed.	•
	Alternatives to travel	Increased use of online services and e- commerce.		Increased use of online services and e- commerce.	
Choices	Price and quality of transport modes	Potential reduction in public transport level of service and increased competition from ride-hailing services. Private motoring becoming cheaper.	•	Transformation of the vehicle market and reform of vehicle charging mechanisms reflecting marginal costs (?)	
Fransport CI	Integration between modes	Increased use of technology to integrate modes, increased flexibility in demand responsive services.		Increased use of technology to integrate modes, increased flexibility in demand responsive services.	
	Government policy and expenditure	Continued pressure on resources for revenue and capital expenditure.		Uncertainty surrounding longer term policy and role of state in mobility.	•

Uncertain

KPMG

Negative

## **KPING** Takk for oppmerksomheten

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