

Ruter – TVM as a sales channel



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About INIT

INIT is the worldwide leading supplier of integrated ITS, planning, dispatching and ticketing systems for buses and trains.

For more than 30 years, INIT has been assisting transport companies in making public transport more attractive, faster and more efficient.

Basics and background

- Market share of TVM's in Oslo
 - 2015: 8%
 - 2019: 4%
 - 2023: 0-2%?
- Trend globally similar, however not this fast
- Current TVM's EOL 2020
- Ruter to define if TVM's are needed after 2020
- Still remarkable user groups for TVM's
 - Tourists
 - Occasional travellers
 - Travellers w/o smart phones (67% of Norwegians have a smart phone)

Basics and background

Increased value of short-term tickets sold in Oslo

Ticket type	2012	2013	2014	Growth
Enkeltbilletter	902 346	1 072 860	1 176 102	30,3%
24-timersbilletter	50 900	66 801	74 025	45,4%
7-dagersbillett	82 053	94 901	104 734	27,6%

Figures in NOK 1 000, source: Ruter Årsrapport 2014

- Short-term tickets usually bought by
 - Tourists
 - Occasional travellers
 - Travellers w/o smart phones
- Short term tickets are still today often bought from TVM's

TVM as a cost efficient channel

- Old TVM's usually expensive to maintain
 - Incresing need of spare parts
 - Complicated mechanisms (hoppers, dispensers etc.)
 - Life cycle about to end
- New TVM's
 - No need for remarkable maintenance
 - Without cash handling
 - Credit/debit cards
 - Smart cards
 - Only "daily" maintenance is the change of paper rolls or printers



VENDstation

- Robust housing
- Bright resistive 15 inch TFT display with touch screen
- TSI-PRM with braille
- Contactless payment methods
- Card reader for contactless cards (RFID)
 - Customer cards according to RFID standards:
 ISO 14443 a/b, ISO 15693, MIFARE®
 NFC- cellular support
 - Optional: ITSO, EMV Level 1
- Options for
 - Cash handling (coins and/or bills)
 - 2D barcode scanner
- Up to 4 stand alone thermal printers







