

Q & A:

Q: In norwegian purchasing agreements, it is usually «karenstid». What is this, and will it be used in this agreement?

A: “Karenstid” is a deadline for appeal, usually 10 days. It is not required in dynamic purchasing, but is important to Ruter that our vendors are receiving fair and equal treatment.

Q: are new product samples required? Yes, in the tenders for static signage.

A: The first tender will require product samples to be approved. If the tender is a development project, the product sample will be developed during the project.

Q: Which language will be used?

A: Primarily Norwegian.

The range of providers in the relevant area will determine which will be the primary area in the area of the competition.

For static signs is it desirable with Norwegian proof-reading capabilities

Q: Will Ruter or suppliers be responsible for support and maintenance of the products

A: Not decided yet. Ruter will engage suppliers in dialogue to find optimal solution

Q: Will the number of suppliers be openly available?

A: It's not secret, but the number will vary over time, so you will need to ask the question to get an updated answer

Q: The first tender– which categories will be included?

A: All categories except foil categories, but separate tenders

For foil products we have a running agreement until December 2017, so tenders will not include foil products until 2018.

Q: When can we expect the first contract on foil products?

A: This part of the contract will start when ongoing contract is ends in December.

Q: Who will be purchasing party – will Ruter represent other parts of Oslo public transport system?

A: Ruter will, along with other participants from the public transport system in the region, be able to use this dynamic purchasing agreement. All participants will be named in the contract.

Q: What are the four categories of signs for the dynamic purchasing agreement?

A: digital signs, foil, simple signs, signs with lights

Q: When can we expect the first tender?

A: The first procurements under the new dynamic purchasing agreement can be expected in the first half of 2017.

Q: Where will info be published?

A: Published on Ruters home page www.ruter.no

Q: May we initiate one on one meetings – to whom should we talk?

A: All correspondence should be using anbud@ruter.no on cc , other than that vendors may communicate with the participants in the dialogue conference: Stig, Benny, Bo, Håvard, Linda